

## RUG CARE GUIDE

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Extend the life of your rug by following our simple care guide.

For routine cleaning, we recommend using a suction only vacuum cleaner weekly. The use of a rotating brush can damage the pile surface. Long pile rugs are not recommended for regular vacuum cleaning as this may lead to pile damage, for the best results beat or shake the rugs. Not suitable for washing machines or dry cleaning. To clean any stains attend to them immediately and never rub it, blot with a dry absorbent cloth and a mild clear detergent or carpet shampoo. For a deep clean or if a stain persists seek the services of a professional cleaning company.

Additional advice:

- Rotate your rug regularly to prevent it becoming worn in one area
- Rugs can cause slips and trips, we recommend the use of a rug grip to keep your rug in place
- Do not pull any sprouting tufts or loose ends, we recommend you trim with scissors if necessary to prevent faults
- Some shedding will occur in all rugs particularly wool rugs or long pile rugs, this is a natural characteristic of the yarns and should not be considered as a fault
- Some rugs may have creases when new due to being rolled for shipping purposes, allow the rug to acclimatise laid flat for a couple of days and the creases should disappear
- Do not place near open fires

## DOORMAT CARE GUIDE

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Coir

- Brush to remove surface dirt and loose fibres
- Suitable for indoor and outdoor use when placed under a sheltered position
- Not to be placed on light colour furnishings
- As coir is a natural fibre then shedding will occur when new and during use, this is an inherent characteristic of coir fibre doormats and not considered a fault

Polypropylene

- Brush or vacuum regularly to remove dirt
- Suitable for indoor use only
- Not suitable for machine washing or dry cleaning, for stain removal use a proprietary cleaning product following the manufacturers instructions
- On smooth floors we recommend the use of rug grip to keep your doormat in place.

Polyester and Nylon

- Machine washable, wash separately at 30°C on a delicate setting
- Do not tumble dry
- Alternatively hand wash / shampoo the surface using a carpet cleaner, in accordance with the manufacturer's instructions
- Ensure the mat is full dry before placing on the floor
- Suitable for indoor use only

## BATHMAT CARE GUIDE

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- Machine washable at 30°C, due to shedding wash separately inside a pillowcase
- Avoid the use of fabric softeners as absorbency may be reduced
- Avoid contact with products containing bleach
- We recommended tumble drying for most of our bathmats unless otherwise stated
- Keep away from fire